

# Annual Project Results Report

**Sustainable Use of Technology for Public Sector Accountability in Nepal-**

**SUSASAN**

**Project No: D-002998-001**

**Country: Nepal**

**Name of Implementer: Malika Development Organization Nepal (MDO-Nepal)**



**Reporting Period: 1 April 2018 to 31 March, 2019**

**Date of Report:**



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**Implementer's name and contact Information: Malika Development Organization Nepal**

**Total Project Budget: 8062090**

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## 1. Outcomes Achieved – Progress On or Towards the Expected Outcomes

### 1.1 Progress on or towards the Ultimate Outcome 1000

#### **1000 Ultimate Outcome:**

#### **Increased empowerment of women and men, girls and boys, and marginalized groups, to engage in democratic processes, and enjoy and exercise their human rights in Nepal**

Sustainable Use of Technology for Public Sector Accountability in Nepal (SUSASAN) program is implemented with two Local Governments, Sanfebagar Municipality and Bannigadhi-Jayagdh Rural Municipality of Achham district. MDO Nepal has been working for awareness and access of poor women, girls, minority, ethnic and socially excluded people in good governance. This project has helped to strengthen the situation of local level governance, to make it more transparent, responsible for service providers and be accountable to the citizens.

It is envisioned that Citizens will feel that local governments are being responsible, accountable and transparent. People were not able to get the benefit of services and facilities available at local level. The problems were increasing due to lack of local government responsible for the public. But now, country has completed the election at all three levels and the government is evolving. This has certainly impacted on local level government and its working modality as well. After people's representatives took responsibilities, expectations of the people increased and expected to be served correctly. SUSASAN project facilitated to address issues of the public at the local level. SUSASAN project helped Women and Marginalized Group (WMG) to engage in democratic decision-making and their assistance will eventually increase the prosperity of working area. The local governments have enabled those groups to facilitate the priority of the WMG community. SUSASAN Project gave emphasis on empowerment of civil society organizations by developing the capacity of the civil society organization. At the overall level, the project helped to develop the capabilities of the civil society organizations and to create strong society by ensuring the participation in their democratic decision-making.

Malika Development Organization Nepal/SUSASAN project benefited 3,680 beneficiaries (43% male, 57% female). These beneficiaries represent 31 CSOs and 66% of them are WMG and 55% are youths. Project assisted local governments to prepare 3 policies. Institutional strengthening of the CSOs has also been done and 3 techno-hubs in two local governments have been established. In Sanfebagar one municipal and one community level techno-hub has been established. In Bannigadhi-Jayagadh one rural municipal level techno-hub is completed and one community level is under construction. CSO's representatives have been provided with training on SUSASAN School and use of the integrated technology. Also both local governments and CSO's have been provided with local government flex chart and guideline for using integrated technology. CSO's and local government have increased their effectiveness in the service delivery using integrated technology.

### 1.1.1. 1100 Intermediate Outcome:

#### **Enhance equitable and inclusive participation in democratic decision-making process, especially by Women and marginalized groups, through the use of technology at local government**

SUSASAN School and training on use of integrated technology has been provided to CSO's representatives. 30 CSO's representatives participated in the events. The events were organized in collaboration with local government.

GESI Policy of the implementing partner MDO-Nepal has been prepared. Also four CSO's GESI Policy has been formulated through project. The policy has supported the CSO's to make action plan ensuring the meaningful participation of the disadvantaged groups in their activities and mainstreaming them in government actions as well. The capacity building events organized by project has enabled the CSO's to forward their needs to local government.

The following table illustrates the support grabbed by working CSO's of the project area in the year 2075/76. It was close to zero in the year 2074/75.

| Bannigadhi Jayagadh RM   |             |            | Sanfebagar Municipality                                   |             |            |
|--|-------------|------------|---|-------------|------------|
| Name of Activities   | Ward Number | Amount NPR | Name of Activities  | Ward Number | Amount NPR |
| Himal Women Cooperative Bannigadhi Jayagadh RM-1 Gangara Capacity Development Training | 1           | 50,000     | Dalit Network Official support                            | 1           | 25,000     |
| Himal Women Cooperative Bannigadhi Jayagadh RM-1 Gangara House maintenance             | 1           | 50,000     | Tripura Cooperative Capacity Development Training         | 2           | 20,000     |
| Himal Women Cooperative Bannigadhi Jayagadh RM-1 Gangara Management Support.           | 1           | 50,000     | Municipal level Dalit Network for Business Training       | All 14      | 3,500,000  |
| Dalit Network Bannigadhi Jayagadh-1 Gangra Capacity Development Training               | 1           | 300000     | Bhageshwor Women Cooperative Uniform Support              | 6           | 50,000     |
| Janalipot Cooperative Management Support   | 2           | 150,000    | Bhageshwor Women Cooperative Agriculture Support (KISHAN) | 6           | 45,000     |
| Dalit Rights Network   | 2           | 150,000    | Chandika Women  | 8           | 100,000    |

|  |   |           |   |  |           |
|--|---|-----------|---|--|-----------|
|  |   |           | Cooperative Capacity Development Training Support |  |           |
| Dalit Network Capacity Development Training        | 4 | 50,000    |   |  |           |
| Timilsen Cooperative Capacity Development Training | 4 | 50,000    |   |  |           |
| Dalit Ekata Samaj Capacity Development Support     | 5 | 200,000   |   |  |           |
| Women Right Forum Kalika                           | 5 | 200,000   |   |  |           |
| Dalit Network Darna Capacity Development Support   | 6 | 210,000   |   |  |           |
| Total Amount                                       |   | 1,410,000 | Total Amount                                      |  | 3,740,000 |
| GRAND TOTAL  |   |           |   |  | 5,150,000 |

#### 1.1.1.1. 1110 Immediate Outcome:

**Increased awareness and capacity of civil society working with citizens, women and marginalized groups, to make more effective and efficient use of integrated technologies to enhance their participation in decision-making processes.**

Open interaction among the CSO's regarding their GESI status was done throughout project period and based on the need, GESI policy formulation of the 4 of the working CSO's and the SUSASAN school events were carried out. This has strengthened the capacity of the CSO's to ensure meaningful participation of the disadvantaged groups in their actions. The governance of the CSO's has also improved and their capacity on the budget transparency, open budget, Grievance addressing and citizen report has been enhanced.

Project has helped in formulating the GESI policy of MDO-Nepal as well. MDO Nepal had emphasized on GESI, however there was no specific guidance policy or document to mainstream GESI in project implementation and staff hiring. After formulating and approval of guideline by executive committee of MDO-Nepal, in 2019, one female out of two officers four female and one Dalit out of six Social Mobilizers are hired. Project has also supported in GESI Policy formulation of 4 CSO's and it has worked as guideline in service providing and representatives selection. MDO Nepal has ensured at least 80% female and marginalized group as primary beneficiary for the project intervention. All Executive Committee members and staffs are committed to work against Chauupadi in the District.

Training on integrated technology and its use has been provided to representatives from CSO's. Total 225 participants were oriented. Out of the total participants 54 of them discussed about open data, budget transparency, grievance addressal and citizen report within their CSOs. The participants are now able to discuss about open data portal and the utility of it among groups and with local government.

#### **1.1.1.2. 1120 Immediate Outcome:**

##### **Increased awareness and capacity of women and marginalized groups to use integrated technologies to influence in local government decision-making processes**

SUSASAN School was organized to support capacity building of the leaders of the CSO's. During the sessions, use of integrated technology, GESI policy guidance and orientation on good governance was carried. Also district level advocacy event was carried by project. The elected representatives from all 10 local governments of the Achham district were present in the event and the issues like women's participation, disadvantaged groups role and their difficulties in leadership roles was discussed.

Orientation on the activity and budget planning of the local government was carried in Achham in both local governments. The participants included CSO members, elected representatives and marginalized groups. In the fiscal year 2075/76, women and marginalized groups have put forward their needs and NPR 14 lakh 10 thousand for 11 interventions in Bannigadhi-Jayagadh RM and 37 lakh 40 thousand for 6 interventions in Sanfebagar Municipality was allocated for women and marginalized groups.

Project has been providing trainings and leadership development opportunities to women and marginalized groups as well. Ganga Tamatta from Kalika Dalit Network has successfully completed her tenure as head of user committee while Ganga Kunwar from Ward Women's Network of Sanfebagar is now chairperson of Safe House. Mansara Tiruwa who was member of Himal Women's Cooperative in Bannigadhi-2, Janalikot is now chairperson of the cooperative. Nandakal Jaisi from women's Right Forum of ward no 4 of Bannigadhi Jayagadh Cooperative is now Chairperson of the Timilsain Womens' Led Cooperative. Local government has also committed to ensure maximum and meaningful opportunities to the women and marginalized groups of the local governments.

#### **1.1.2. 1200 Intermediate Outcome:**

##### **Increased use of technology by citizen, especially women and marginalized groups, in to hold their local government to account**

Project has assisted to set-up Techno-hubs in both local governments. Each of them have one municipal and one community level techno-hub. These hubs include all the necessary tools and equipment along with software support to deliver the services to public. On the occasion of International Open Data day, these tools were handed over to both local governments. Orientation to the CSO's representatives on using developed tools has been completed and now they can use it easily. The following table illustrates the tools information.

| S.N. | Tools  | Sanfebagar Municipality | Bannigadhi Jayagadh RM | Remarks                |
|------|--|-------------------------|------------------------|------------------------|
| 1    | E-profile (No. of Category filled out of 52) (2075/76) | 46                      | 42                     | Yearly basic updating  |
| 2    | POI Map  | 145                     | 68                     | MDO staff has updating |
| 3    | Policies (2075/76)                                     | Updated                 | Updated                |                        |
| 4    | Decision (2075/76)                                     | Updated                 | Updated                |                        |
| 5    | Budget (2075/2076)                                     | Updated                 | Updated                |                        |
| 6    | Mun Voice Videos                                       | 6                       | 3                      |                        |
| 7    | Messaging System                                       | 91                      | 198                    |                        |
| 8    | Audio Messaging System                                 | 10                      | 0                      |                        |
| 9    | Data Hub   | 0                       | 3                      |                        |
| 10   | Document Library                                       | 22                      | 20                     |                        |
| 11   | Municipal Mobile Apps (Downloads)                      | 0                       | 1                      |                        |
| 12   | Portal Visitors Number                                 | 4153                    | 723                    |                        |
| 13   | Page Views   | 9102                    | 2367                   |                        |

#### 1.1.2.1. 1210 Immediate Outcome:

##### **Increased access of civil society, citizens, women and marginalized groups to integrated technologies facilitating the implementation of accountability and transparency mechanisms in local governance processes**

Through the use of the integrated tools developed by the project, access of the public to government and its information has increased. The information on budget, policies, decision of executive body, guidelines is accessed by public through the e-platform. Also a mechanism for grievance redressal has been developed through which public can put forward their suggestions, complains or feedback to the government. Citizens are using this and the local government has taken ownership of these technologies.

Through project, techno-hub has been established in both local governments. Through it, necessary information on budget, policy, and data has been easily accessed by the public. Manju Kunwar from Chandika Bahu-udasye Sahakari Sanstha, says, "I have saved time and money to go to Municipality office in Sanfebagar. Now, here from techno-hub I can easily access information on budget and policy".

As per the request of the local government to develop their separate and authentic data portal, two portals namely [sanfebagar.susasan.org](http://sanfebagar.susasan.org) and [bannigadhijayagadh.susasan.org](http://bannigadhijayagadh.susasan.org) has been designed. All the required information has been digitized and uploaded on these portals. The respective local government IT officer is responsible for updating the information. On the special occasion of International Open Data Day, project has handed various tools to both local governments.



#### **1.1.2.2. 1220 Immediate Outcome:**

##### **Increased capacities of citizens, especially women and marginalized groups to adapt and use integrated technologies to hold their local government accountable**

Training and orientation to the CSO's on use of the integrated tools has also been completed. Total of 30 CSO's representatives were orientated and they have trickled down the orientation to their members as well. 189 citizens have accessed the e-platform and used the information.

#### **1.1.3. 1300 Intermediate Outcome:**

##### **Increased responsiveness of public institutions to the diverse needs and rights of citizen, especially women and marginalized groups, through the use of technology at local government**

In the portal, data hub and document library has been updated using the information provided by local governments. Also orientation to the elected representatives and CSO's representatives regarding its use and utility has been completed. The participants are now able to use the library and access the required information.

For updating the POI of both local governments, volunteers have been mobilized and all the possible POI has been updated in portals. The local governments have authenticated the information and one can now view this in web portals. The orientation on portal has also been conducted in community level.

#### **1.1.3.1. 1310 Immediate Outcome:**

##### **Increased access of local government to integrated technologies to implement governance and accountability mechanisms provisioned in existing policies to better respond to the needs and rights of citizens, especially women and marginalized groups**

In coordination and collaboration with local governments, several activities have been completed. To the elected representatives, orientation on budget planning steps has been done. Also policy formulation support has been done based upon the need forwarded by the local government as well. Project assisted for formulation Five year strategy on agriculture and livestock and grievance addressing guideline. In Bannigadhi-Jayagadh RM, more than 190 individuals were directly involved in the five year strategy formulation. Among the policies of the RM, it is the most participatory policy ever designed.

Digital literacy class of total 5 days has been provided to staffs and elected representatives of Bannigadhi-Jayagadh RM. Total of 28 participants benefited from the training making their work execution digitalized and easier through computer use.

Project has supported both local governments in formulating the relevant policy and guidelines. Through project grievance readdressal guideline of Sanfebagar Municipality and five year strategy on agriculture, good governance promotion guideline of the Bannigadhi–Jayagadh RM has been formulated through facilitation, technical support and cost sharing. These policies have been approved by executive body of both governments and are in use.

Through project, 5 days basic computer training has been provided to elected representatives and staff of the Bannigadhi-Jayagadh RM. Now they are able to use computer mostly for typing letters, email, data portal, which has directly improved the overall efficiency of the RM. Chief Administrative Officer Mr Shiva Raj Dhungana said, "I couldn't even open the computer but now most of the work is done through computer, I am thankful to SUSASAN for the training". Also orientation to the elected representatives on Planning and Budgeting Guideline 2074 has been completed. This has supported on appropriate budget and plan formulation of the RM. In the fiscal year 2074/075 women and marginalized community had very minimal budget and activities allocated for them but now increase and growth in the allocation of budget is seen these years.

International Open Data Day has been celebrated in 2019 in both local governments. This has helped in practice of open data for public in both governments. Grievance readdressal and management procedure was inaugurated on March 2, 2019 in both local governments. Citizen charter and mobile app was also launched for public on the same day.

#### **1.1.3.2. 1320 Immediate Outcome:**

Increased capacity of local government to better respond to the needs and rights of citizens, especially women and marginalized groups, through integrated technology-based governance and accountability mechanisms for increased citizen-State dialogue

2/2 Days orientation to the elected representatives on use of integrated technology has been completed on 6-7 March in Bannigadhi-Jayagadh RM while it was done on 11-12 March in Sanfebagar Municipality. The content of the training included local government policies, budget analysis and use of technology. Participants had analysed the policy and budget of fiscal year 075/076 of their own local government and committed to reduce the errors in coming year.

Also discussion on ways to sustain the technology developed through SUSASAN was done. 47 participants were involved in this event which was facilitated by project staffs. The level of satisfaction of the participants is above 3 in both events and the need to develop reliable, user friendly and need based technology in future was suggested by the participants.

## **2. Project Reach**

Through funding of CECI Nepal and implementation of MDO-Nepal, SUSASAN has been implemented in two local Governments of Achham district including 31 CSO's as direct beneficiary of the project. Also disadvantaged groups, relevant stakeholders and citizens are supported through

project interventions. 3,680 beneficiaries have been directly reached through project, out of which 1,597 are males and 2,083 are females. Among these 2,421 are WMGs and 2,014 are youths.

### **3. Changes to Theory of Change, the Logic Model and Performance Measurement Framework**

N/A

### **4. Lessons Learned and Actions taken, Recommendations and Next Steps**

The learning's of the project are as follows.

#### **4.1. Lessons learned**

- Citizen involvement in operation of local government enables transparency and effectiveness of the service and development projects
- Use of technology improves the public service delivery.
- Public participation in policy drafting, supports in need based intervention design and implementation.
- Proper use of technology enables minimization of corruption as well.

#### **4.2. Action taken**

Orientating the government and its body in meaningful participation of citizen is essential. For this the CSOs and its representatives must be supported in capacity build up focusing on good-governance. CSOs can be an effective bridge for improved public service delivery for government and channel for disadvantaged community to put forward their needs and issues. Proper manual and guidelines shall be developed to facilitate in the process of capacity building.

#### **4.3. Recommendations**

- Trainings on technology and its use shall be properly given to government representatives and CSO leaders.
- CSO leaders shall be enhanced with necessary skills to facilitate in public service delivery.
- Advocacy with local government to increase public participation in policy to activities designing seems essential.
- CSO's role shall be increased in local level seven steps planning process.
- Proper and efficient techniques, skills in handling of the tools developed by project to government and CSO's are needed.

#### **4.4. Next steps**

- Sustainable use of technology shall be promoted.
- Good governance promotion through capacity enhancement of the service providers.

- Technology friendly government shall be promoted.
- Digital literacy shall be delivered to public.
- Innovations and new ideas shall be adhered to promote public sector participation.

## ANNEXES TO ANNUAL REPORT

### Annex 1 - Outcome Reporting Worksheet

| Indicators   | Baseline     | Target   | Actual Data Previous Reporting Period | Actual Data This Reporting Period (year) | Actual Data Cumulative | Analysis of Progress/Variance  |
|--|--------------|--|---------------------------------------|--|------------------------|--|
| <b>Ultimate Outcome 1000: Increased empowerment of women and men, girls and boys, and marginalized groups, to engage in democratic processes, and enjoy and exercise their human rights in Nepal</b> |              |  |                                       |  |                        |  |
| Number of people (women and men, girls and boys, and marginalized groups) in select countries that are engaging in democratic process or enjoying and exercising their human rights                  | 0            | 120 000 citizens (individuals) at least 72 000 WMG of which 60 000 women | 1319                                  | 2,361                                    | 3,680                  | Total reach 3680, Male 1597, Female 2083, WMGs 2421, , and Youth 2014  |
| Number of policies/laws/strategic documents influenced through the WMGs participation in democratic decision making process at local government level  | 0            | At least 6 policies/laws/strategic documents influenced                  | 1                                     | 2  | 3                      | i) Grievance redressal Action plan in Sanfebagar and bannigadhi Jayagadh<br>ii) 5 Year Agriculture and Livestock Strategic Action plan<br>iii) SUSASAN promotion |
| Quality of the participation of WMG in decision making   | Conventional | Active with the use of information coming from                           | 0                                     | 3.5                                      | 3.5                    | Increase of quality participation of WMGs in local government  |

|   |  |  |   |    |     |   |
|---|--|--|---|----|-----|---|
|   |  | integrated technology  |   |    |     | <ul style="list-style-type: none"> <li>• planning process</li> <li>• User committee formulation</li> <li>• and public audit and</li> <li>• policies making process</li> </ul> |
| <b>Intermediate Outcome 1100: Enhance equitable and inclusive participation in democratic decision-making process, especially by women and marginalized groups, through the use of technology at local government</b> |  |  |   |    |     |   |
| Level of capacity (1 to 5 scale ) of CSOs to influence democratic decision making process at local government level   | Level 2 capacity of CSOs to influence democratic decisions | Level 3 capacity 120 Civil Society Organizations to influence democratic decision making process |   | 0  | 3.1 | Constantly, the capacity of CSO representatives has been developed in the local government's decision-making process.   |
| Number of local civil society partners especially women, participating in democratic decision making process through technology   | 0  | 96 CSOs participated in the decision making process through technology                           | 0 | 22 | 22  |   |
| Number of policies/laws/strategic documents influenced through the WMGs participation in democratic decision making process at a local government   | 0  | At least 6 policies/laws/strategic documents influenced  | 1 | 2  | 3   | The project is supporting the construction of the policy of local government,   |

|  |   |   |   |     |     |   |
|--|---|---|---|-----|-----|---|
| level  |   |   |   |     |     |   |
| <b>Immediate Outcome 1110: Increased awareness and capacity of civil society working with citizens, women and marginalized groups, to make more effective and efficient use of integrated technologies to enhance their participation in decision-making processes</b> |   |   |   |     |     |   |
| Number of CSOs capacitated in using integrated technologies to enhance WMG's participation in democratic decision making process   | 0 | - At least 120 Civil Society Organizations  | 0 | 22  | 22  |   |
| Capacity level of CSOs to enhance WMG's participation in decision making process in targeted Municipalities.   | 0 | - Level 3 capacity of CSOs on a scale of 1 to 5   | 0 | 3.4 | 3.4 | The CSO's capacity has increased, due to which the WMG is participating in the decision-making process. |
| Level of knowledge on use of integrative technologies of participants from CSOs in trainings and workshops   | 0 | - Level 3 knowledge on use of integrative technologies of participants from CSOs on a scale of 1 to 5 | 0 | 3.0 | 3.0 | The SUSASAN data portal can be viewed and understood.   |
| <b>Immediate Outcome 1120: Increased awareness and capacity of women and marginalized groups to use integrated technologies to influence in local government decision-making processes</b>   |   |   |   |     |     |   |

|   |   |  |   |  |  |  |
|---|---|--|---|--|--|--|
| The number of citizens, women and marginalized groups who participate in awareness events on the use of integrated technology and its role in the decision-making process |   | 400 citizens, 240 WMGs, 190 women and 210 men who feel confident of being able to participate in decision making process | 0 | 953 citizens, 627 WMGs, 515 women and 438 men who feel confident of being able to participate in decision making process | 953 citizens, 627 WMGs, 515 women and 438 men who feel confident of being able to participate in decision making process |  |
| Level of knowledge on use of integrative technologies of participants in trainings and workshops  |   | Level 3 knowledge of at least 320 participants   | 0 | 60   | 60   |  |
| Capacity level (1 to 5) of citizens, WMG to Influence local government decision   |   | Level 3 capacity of at least 320 citizens  | 0 | 100  | 100  |  |
|   |   | 192 WMG: 154 women   |   | 92 WMG, 74 Women   | 92 WMG, 74 Women   |  |
| <b>Intermediate Outcome 1200: Increased use of technology by citizen, especially women and marginalized groups, in to hold their local government to account</b>          |   |  |   |  |  |  |
| Number of citizen including WMG, using integrated technology to hold their local government accountable   | 0 | 40 000 citizens (individuals ) at least 24 000 WMG of which 20 000 women   | 0 | 681 citizens (individuals ) at least 531 WMG of which 461 women  | 681 citizens (individuals ) at least 531 WMG of which 461 women  |  |
| Level of satisfaction of citizens, WMGs on a scale of 1 to 5 holding their local government accountable   | 0 | Level 3 or more satisfaction of 32 000 citizens 20 000 WMGs of which 16000 women are satisfied                           | 0 | 3.3  | 3.3  |  |
| <b>Immediate Outcome 1210: Increased access of civil society, citizens, women and marginalized groups to integrated technologies</b>                                      |   |  |   |  |  |  |



|  |   |   |   |     |     |  |
|--|---|---|---|-----|-----|--|
| <b><i>facilitating the implementation of accountability and transparency mechanisms in local governance processes</i></b>  |   |   |   |     |     |  |
| Level of ease of access to integrated technologies that facilitate the implementation of accountability and transparency mechanisms  | 0 | Level 3 (out of 5) of ease of access of citizens to online and offline tools  |   | 3.7 | 3.7 |  |
| <b><i>Immediate Outcome 1220 Increased capacities of citizens, especially women and marginalized groups to adapt and use integrated technologies to hold their local government accountable</i></b>                              |   |   |   |     |     |  |
| Level of confidence that the presented tools can lead to improved accountability and transparency in their locality  | 0 | Level 3.5 (out of 5) citizen confidence that the package of tools lead to increased accountability and transparency   | 0 | 4   | 4   |  |
| <b><i>Intermediate Outcome 1300: Increased responsiveness of public institutions to the diverse needs and rights of citizen, especially women and marginalized groups, through the use of technology at local government</i></b> |   |   |   |     |     |  |
| Number of initiatives undertaken by public institutions in Nepal to address barriers to access to public data for women and men, and marginalized groups, through the use of technology  | 0 | At least 8 initiatives are undertaken by local government agencies to address barriers to access to public data for women and men, and marginalized groups, through the use of appropriate technologies |   |     |     |  |

|  |                           |   |   |     |     |  |
|--|---------------------------|---|---|-----|-----|--|
| Level of capacity (1 to 5 scale) of government agencies to respond the needs and rights of citizens, especially WMGs through the use of technology   | 0                         | Level 3 or more capacities of at least 10 local government agencies   | 0 | 3.9 | 3.9 |  |
| <b>Immediate Outcome 1310: Increased access of local government to integrated technologies to implement governance and accountability mechanisms provisioned in existing policies to better respond to the needs and rights of citizens, especially women and marginalized groups</b>    |                           |   |   |     |     |  |
| Number of technological platforms of accountability tools and information gathering mechanisms used by local government  | 3 technological platforms | 8 technological platforms of accountability tools and 4 information gathering mechanisms used by 15 local government agencies |   |     |     |  |
| <b>Immediate Outcome 1320: Increased capacity of local government to better respond to the needs and rights of citizens, especially women and marginalized groups, through integrated technology-based governance and accountability mechanisms for increased citizen-State dialogue</b> |                           |   |   |     |     |  |
| Level of capacity (1 to 5) of local government agencies in dealing with citizens to better respond their needs and rights  | Level 2                   | Level 3 capacity of 15 local government agencies in dealing with citizens to better respond their needs and rights            | 0 | 3.5 | 3.5 |  |
| Local Government's level of understanding of the needs of citizens, especially of women and marginalized groups  | 0                         | - Level 4 (of 5) self-assessment  | 0 | 3.5 | 3.5 |  |
|  |                           | - Level 3 (of 5) community  |   |     |     |  |

|  |   |  |   |   |   |  |
|--|---|--|---|---|---|--|
|  |   | assessment of government   |   |   |   |  |
| Frequency of use of integrated technologies to respond to the needs and rights of citizens | 0 | Medium frequency of use of integrated technologies (among the 8 tools) | 0 | 4 | 4 |  |

## Annex MDO Nepal - Communications

| Organization | Publication Title | Description                            | Project Support Provided | Release / Follow Up |
|--------------|-------------------|--|--------------------------|---------------------|
| MDO Nepal    | Annual Report     | Project wise annual report publication | Organizational           |                     |
|              |                   |  |                          |                     |

## Annex 2- CSOs List

### Sanfebagar Municipality

| A. SN | B. Full Name of CSOs                     | C. Date of registration (YYYY/M M/DD) BS | D. Full Address as per registration | E. Name and Position of Contact Person | F. Contact number | G. Weather renewed in current Fiscal year or not? | H. CSOs base | I. Rural Municipality | J. Municipality | K. Ward number (only for citizen interest groups/User groups / Local structure related CBOs) |
|-------|--|--|-------------------------------------|--|-------------------|---|--------------|-----------------------|-----------------|--|
| 1     | Baijnath CAC                             | 2072/8/30                                | Sanfebazar Municipality 1           | Amirta Nepali<br>Coordinator           | 9811696512        | 0   | 1            |                       | 1               | 1  |
| 2     | Dalit Network                            | 2066/1/21                                | Sanfebazar Municipality 1           | Nirpa BK<br>Chairperson                | 9848604120        | 0   | 1            |                       | 1               | 1  |
| 3     | Tripura CAC                              | 2072/5/8                                 | Sanfebazar Municipality 2           | Jamuna Bhul<br>Coordinator             | 9848663216        | 0   | 1            |                       | 1               | 2  |
| 4     | Tripura Mahila Multi-Purpose Cooperative | 9/10/2065                                | Sanfebazar Municipality 2           | Sattya Swar<br>Chairperson             | 9868448130        | 0   | 1            |                       | 1               | 2  |
| 5     | Hatemalo Multi-Purpose Cooperative       | 5/12/2066                                | Sanfebazar Municipality 4           | Surat Bhul<br>Chairpreson              | 9858423420        | 0   | 1            |                       | 1               | 4  |
| 6     | Women Right Froum                        | 6/4/2071                                 | Sanfebazar Municipality 4           | Pawan Giri                             | 9865669618        | 0   | 1            |                       | 1               | 4  |
| 7     | Janachatana CAC                          | 8/13/2072                                | Sanfebazar Municipality 5           | Radhika Devi<br>Aaugi                  | 9868436708        | 0   | 1            |                       | 1               | 5  |
| 8     | Bhageshwor Multi-Purpose Cooperative     | 2058                                     | Sanfebazar Municipality 6           | Janaki Bohara<br>Chairperson           | 9848585392        | 0   | 1            |                       | 1               | 6  |

| <b>A. SN</b> | <b>B. Full Name of CSOs</b>                | <b>C. Date of registration (YYYY/M M/DD) BS</b> | <b>D. Full Address as per registration</b> | <b>E. Name and Position of Contact Person</b> | <b>F. Contact number</b> | <b>G. Weather renewed in current Fiscal year or not?</b> | <b>H. CSOs base</b> | <b>I. Rural Municipality</b> | <b>J. Municipality</b> | <b>K. Ward number (only for citizen interest groups/User groups / Local structure related CBOs)</b> |
|--------------|--|---|--|---|--------------------------|--|---------------------|------------------------------|------------------------|---|
| 9            | Pipalchautara CAC                          | 2/25/2069                                       | Sanfebazar Municipality 7                  | Sita tamarakar Coordinator                    | 9868770870               | 0  | 1                   |                              | 1                      | 7   |
| 10           | Motena CAC                                 | 10/12/2068                                      | Sanfebazar Municipality 8                  | Rambha Devi Tamarkar Coordinator              | 9815357694               | 0  | 1                   |                              | 1                      | 8   |
| 11           | Municipality Level Youth Federation        | 10/25/2073                                      | Sanfebazar Municipality                    | Bhabesh Bhandari                              | 9848620415               | 0  | 1                   |                              | 1                      |   |
| 12           | Chandika Multi-Purpose Cooperative         | 10/5/2065                                       | Sanfebazar Municipality 8                  | Manju Kunwar Chairpreson                      | 9848693394               | 0  | 1                   |                              | 1                      | 8   |
| 13           | Tripura CAC                                | 6/11/2073                                       | Sanfebazar Municipality 10                 | Kathi Dash                                    | 9848652524               | 0  | 1                   |                              | 1                      | 10  |
| 14           | Kalika Dalit Network                       | 11/30/2063                                      | Sanfebazar Municipality 4                  | Ratan Tamatta Chairperson                     | 9868448915               | 0  | 1                   |                              | 1                      |   |
| 15           | Janaganan CAC                              | 2/28/2068                                       | Sanfebazar Municipality 3                  | Sita Auji Coordinator                         | 9868744757               | 0  | 1                   |                              | 1                      | 3   |
| 16           | Dynamic Multipurpose Society Nepal (DYMPS) | 11/26/2065                                      | Mangalsen Municipality, 5                  | Khadak Khadka                                 | 9848486486               | 1  | 2                   | 1                            | 1                      |   |
| 17           | SAMBIKASH Nepal                            | 4/20/2061                                       | Sanfebazar Municipality-4                  | Pashupati Kunwar Chairpreson                  | 9858421973               | 1  | 2                   | 1                            | 1                      | 4   |

### Bannigdi-Jayagdh Rural Municipality

| A. SN | B. Full Name of CSOs                       | C. Date of registration (YYYY/MM/DD) BS | D. Full Address as per registration    | E. Name and Position of Contact Person | F. Contact number | G. Weather renewed in current Fiscal year or not? | H. CSOs base | I. Rural Municipality | J. Municipality | K. Ward number (only for citizen interest groups/User groups / Local structure related CBOs) |
|-------|--|---|--|--|-------------------|---|--------------|-----------------------|-----------------|--|
| 2     | Janalikot Mahila Multi-Purpose Cooperative | 2066                                    | Bannigddi Jayagdh Rural Municipality-2 | Dhankala Devi Swar Chairpreson         | 9848598018        | 0   | 1            | 1                     |                 | 2  |
| 3     | Himal Mahila Multi Puopose Cooperative     | 2064                                    | Bannigddi Jayagdh Rural Municipality-1 | Sita Khadka Chairpreson                | 9848438120        | 0   | 1            | 1                     |                 | 6  |
| 4     | Dalit Pargatishil Network                  | 1/25/2063                               | Bannigddi Jayagdh Rural Municipality-2 | Ganesh Sunar Chairpreson               | 9848565531        | 0   | 1            | 1                     |                 | 2  |
| 5     | Himal Mahila Multi-Purpose Cooperative     | 2066                                    | Bannigddi Jayagdh Rural Municipality-3 | Kausila Saud Chairpreson               | 9868564921        | 0   | 1            | 1                     |                 | 3  |
| 6     | Farmers Group Federation                   | 2072                                    | Bannigddi Jayagdh Rural Municipality-3 | Siddha Saud Chairpreson                | 9860729688        | 0   | 1            | 1                     |                 | 3  |
| 7     | Women rRight Forum                         | 2060                                    | Bannigddi Jayagdh Rural Municipality-4 | Mina Thakulla Chairpreson              |                   | 0   | 1            | 1                     |                 | 4  |
| 8     | Dalit Network                              | 2066                                    | Bannigddi Jayagdh Rural Municipality-4 | Prem Bhul Chairpreson                  | 9848439865        | 0   | 1            | 1                     |                 | 4  |

| <b>A. SN</b> | <b>B. Full Name of CSOs</b>         | <b>C. Date of registration (YYYY/MM/DD) BS</b> | <b>D. Full Address as per registration</b> | <b>E. Name and Position of Contact Person</b> | <b>F. Contact number</b> | <b>G. Weather renewed in current Fiscal year or not?</b> | <b>H. CSOs base</b> | <b>I. Rural Municipality</b> | <b>J. Municipality</b> | <b>K. Ward number (only for citizen interest groups/User groups / Local structure related CBOs)</b> |
|--------------|-------------------------------------|--|--|---|--------------------------|--|---------------------|------------------------------|------------------------|---|
| 9            | Sirjanshil Dalit Yakata Samaj       | 9/16/2065                                      | Bannigddi Jayagdh Rural Municipality-5     | Lal Kami                                      | 9848435808               | 0  | 1                   | 1                            |                        | 5   |
| 10           | Jalpadevi Multi-Purpose Cooperative | 9/6/2063                                       | Bannigddi Jayagdh Rural Municipality-5     | Nirmala Rawal                                 | 9848448425               | 0  | 1                   | 1                            |                        | 5   |
| 11           | Dalit Network                       | 8/28/1905                                      | Bannigddi Jayagdh Rural Municipality-6     | Keshar BK                                     | 9848585808               | 0  | 1                   | 1                            |                        | 6   |
| 12           | Bardadevi Agriculture Cooperative   | 8/11/2071                                      | Bannigddi Jayagdh Rural Municipality-3     | Kul Bahadur Shetty                            | 9759000971               | 0  | 1                   | 1                            |                        | 3   |
| 13           | Women Right Forum                   | 2064   | Bannigddi Jayagdh Rural Municipality-5     | Kunta Upadhayay                               | 9848522722               | 0  | 1                   | 1                            |                        | 5   |
| 14           | Antarparti Mahila Sanjal            | 2074   | Bannigadhi-Jayagadh                        | Nirmala Saud                                  | 9869831277               | 0  | 1                   | 1                            |                        | RM level  |